



QUALITY POLICY

VINCI Construction UK Ltd is part of the VINCI SA Group, a world leader in concessions, construction, facilities and associated services. VINCI Construction UK Ltd delivers a comprehensive service from project inception through design, manufacturing and construction to operation and maintenance. The scope of this policy covers all UK operations.

Purpose

The VINCI PLC & VINCI Construction UK Ltd mission is to be the preferred construction, facilities management and associated services partner for our customers and to be the benchmark against which our competitors are measured. The purpose of this combined VINCI PLC & VINCI Construction UK Ltd Quality Policy is to outline how we harness our own resources and those of the supply chain to meet our business goals and values, and ultimately delight our customers.

Management System and Communication

We satisfy the requirements of our customers through the deployment of a framework of controlled processes, certified to BS EN ISO 9001:2008. Responsibility and authority for effective service delivery and the provision of value to our customers is clearly defined within a prescribed system of governance. This is supported at all levels by a comprehensive risk and opportunity assessment process. This combined VINCI PLC & VINCI Construction UK Ltd Quality Policy and supporting objectives are communicated throughout the organisation to ensure its achievement is clearly understood by all.

Objective Setting and Reviews

Continual improvement is driven through a cycle of quality performance objectives set across all levels of the business and the supply chain. Key measurements are established and regular reviews are held to evaluate performance, resources, opportunities and the continuing validity of our policies.

Responsibility

The Senior Directors of VINCI PLC & VINCI Construction UK Ltd are fully committed to the achievement of our mission and the realisation of this policy. Our success is dependent on the continuing commitment of all our people and supply chain members.

This policy will be reviewed annually, and be adapted if changes to the company occur. This policy will be communicated to all staff via the intranet and copies will be posted on all our office noticeboards. Furthermore, it will be made available to members of the public via the VINCI Construction UK Ltd website and on request.

Bruno Dupety
Chief Executive
VINCI Construction UK Ltd

